

THE CANARA BANK OFFICERS' ASSOCIATION (Regd.)

Registered under Trade Unions Act, 1926 at Mumbai.
(Affiliated to AIBOC)



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"Success, an elusive symphony of perseverance and intellect, is often the culmination of innumerable failures, resolved into triumph through unyielding determination and the delicate art of seizing opportunity amidst chaos."

Dear Canpals,

It is an absolute gratification to visit one of the *UNESCO World Heritage Sites, the Pink City – Jaipur*. The city, which is famous for its architecture and rich culture attracts tourists from across the globe. The city is home for many small scale and medium scale industries, which provide ample opportunities for our Canpals from Jaipur to assist the economic development of the city, thereby involving in the economic growth of our nation.

My interaction with the Canpals of Jaipur Circle began from the reception at Airport. I was taken aback by the presence of almost 80 Canpals along with our **beloved President Shri.Rajiv Nigam** at the Airport to receive me. I was humbled by the sublime love and generosity of the Canpals of Jaipur Circle. The unique panache of our Jaipur Team made me feel exquisite. *The pink colour symbolises love and compassion and our Canpals of pink city are the true personification of these attributes.*

The first program was the **Circle Level Joint Meeting (CLJM)** at Jaipur Circle Office. On my arrival at Jaipur CO, I could sense a feel of esprit de corps developed through the family culture inculcated by our Mighty CBOA. The interaction with our Canpals exemplified their hope and unflinching loyalty towards CBOA. I could witness our

Canpals working with so much of dedication, courage and sacrifice for our Mother Bank. It is pleasing to see the soulful unity and motivation of our Canpals in pushing our mother Bank to *pole position* in the Banking Industry.

After a laconic interaction with our Canpals, I met the Circle Head **Smt.Geetika Sharma – General Manager** and had a quality discussion on the latest developments in Banking sector and the business position of Jaipur Circle. Our General Manager expressed gratitude to our CBOA for the support rendered in promoting inclusive growth and acknowledged CBOA's contributions towards business development.

Subsequently, it was time for **Circle Level Joint Meeting** with the Top Management at Circle Office. During our meeting, various issues concerning our members were discussed and the management has responded positively. **Our beloved President Shri. Rajiv Nigam** was instrumental in presenting the views of our Canpals and his correspondence with the Circle administration was unparalleled. On behalf of CBOA, we assured the circle management, our wholehearted support in improving the business of our Mother Bank.

After CLJM, I have made a visit to Jaipur RO – I and interacted with the Canpals at RO. The charm of their work and clarity in understanding corporate objectives really mesmerised me. The Executives at RO and the officers work together as a Team which was a treat to witness. I had a warm interaction with **RO Head Shri. Joffy Thomas**, who is one of the fabulous personalities with down to earth attitude. The technology developments in the banking industry and the business development of our Mother Bank were discussed passionately.

The visit to Jaipur RO- I was followed by a **Mega Members' Meet** at Jaipur. The meeting witnessed enthusiastic participation from all the members of Jaipur Region, along with an incredible number of Canpals from the distant regions like Bikaner, Kota and Udaipur. The impressive gathering of over 270 members, demonstrated the persistent faith and deep-rooted loyalty of our Canpals towards our

Mighty CBOA. The following significant points were highlighted by me during the meeting:

- 1) Status Quo of 5 days Banking.
- 2) The need to equip ourselves to be ready for the Era of Artificial Intelligence.
- 3) Significance of improving the Asset Quality and CASA of our Bank.
- 4) Impact of the latest circular issued by IBA on PLI.
- 5) Timely closure of branches with key focus on work-life integration.
- 6) Importance of garnering new customers with special focus on Gen-Z.
- 7) The need to inculcate family culture among our Canarites.
- 8) Significance of Serving our customers with Smile!

The meeting was followed by an **interactive session**, which was thoroughly enjoyed by me. The queries and their corresponding discussion portrayed the higher intellectuality of Team Jaipur. The enthusiasm of our Canpals towards understanding the contemporary banking developments fascinated me.

Next day, I have commenced my journey to Jodhpur along with our beloved President Shri. Rajiv Nigam. Embarking on the 350-km journey from Jaipur to Jodhpur is like traversing a vibrant tapestry of Rajasthan's soul. The golden hues of the desert merge seamlessly with the azure skies, while the beautiful villages, ancient temples and grazing camels whisper tales of timeless tradition. The journey reflected the unity and brotherhood brimming within the Jaipur Team.

On the way to Jodhpur, we visited the Ajmer Unit of our Mighty CBOA. The kinship among our Canpal family members and their

affinity towards the principles of our CBOA were illustrated during Ajmer Team's patient interaction with me.

After a short respite at Ajmer, we have continued our travel and reached Jodhpur Regional Office by evening. A welcome filled with love and affection was provided by Team Jodhpur and I was really moved by their unified approach. After a succinct interaction with our Canpals, I had a fabulous discussion with the RO Head **Shri. Ravish Kumar Sinha**, who is a tremendously wise individual with a sharp trade acumen. His words gave a clear indication that all the field level officials are guided with utmost care and adequate support was provided from Regional Office.

Later, I have attended the **Member's Meet** of Team Jodhpur, which was organised in a wonderful manner. The event was attended by more than 120 Canpals. The zest and zing of our Canpals was in total sync with their eagerness to learn new things, which drove my heart. The discipline and decorum maintained by Team Jodhpur during the program deserves special mention. The program was wonderfully arranged by Vibrant Regional Secretary **Shri Vikas Bhati** and the Team Jodhpur under the guidance of our beloved President Shri. Rajiv Nigam.

In a nutshell, the two days visit to Jaipur Circle was meticulously planned and executed by Team Jaipur. This is my second visit to Jaipur and the way in which our beloved President took care of me, made me feel the breeze of Vijayawada at Jaipur. The exemplary display of love and brotherhood portrayed by Rajiv Anna enthralled me. I thank our beloved President Shri. Rajiv Nigam for helping me to connect with our Canpal Family members of Jaipur Circle in the best possible manner.

“The mantle of leadership demands an alchemy of humility and resolve, transforming uncertainty into opportunity and followers into co-creators of destiny.” Our beloved President **Shri. Rajiv Nigam** is one of the dynamic leaders in the banking industry, who sense light, where others see darkness. He is unique in lifting up the people around him along with him to greater

destinations of life. His smile is a paradox of quiet strength and boundless warmth, exuding an unspoken assurance that calms storm and inspires courage. ***I thank our beloved President Shri.Rajiv Nigam for being a great support and guide to me and to our Mighty CBOA.***

I express my sincere thanks to ***Shri.Amit Sharma – CCO of Jaipur,*** for his wonderful efforts in co-ordinating my complete two days visit in the most fulfilling manner.

I convey my profound thanks to ***Shri. Pankaj Sharma – DGS*** for driving me throughout my journey for two continuous days and for playing a key role in the conduct of the programs.

I express my whole hearted thanks to all the Central Committee Members, Regional Secretaries, District Secretaries and all the active office bearers and members of Team Jaipur for making my visit to Jaipur, etched in my heart forever.

Friends, we are left with only 60 working days for the present financial year. It is the duty of each and every Canpal to maximise the value of every minute available with us. Together, let us frame our own strategies focusing our strengths and walk steadfastly towards the global business figure of ***Rs.25 Lakh crore*** for our Mother Bank.

You care for the Bank and CBOA cares for you!

Flaw-Free Banking! Fraud-free Bank!

Discipline in CBOA! Development in Canara Bank!

Yours Sincerely,



RAVI KUMAR K

General Secretary